

New features for  
sanitation and patient safety

**FOLLETT**  
Innovative solutions, inspired by ice



New Symphony Plus™ ice and water dispensers  
patient care | laboratory | medical research | dietary | physical therapy

## The new Symphony Plus sets the standard for premium-performance ice and water dispensers

With the industry's largest selection of space-saving models and configurations, Follett has a longstanding history of helping healthcare facilities provide the very best care for their patients. The new Symphony Plus ice and water dispensers offer exclusive sanitary features, ease of service, long-term reliability and the industry's best program of service and support. It's another example of our commitment to product innovation and the reason why Follett dispensers are chosen more often than any other brand.



When a patient is recovering, simple comforts matter



### **Soft Chewblet® ice is the perfect size and texture for patient care**

- Soft, chewable nature preferred to hard cubes
- Promotes hydration by making drinks more enjoyable
- Provides smaller, softer ice to quench patient thirst when unable to consume liquids or solid food
- Forms well in ice packs, providing excellent surface contact to reduce swelling and soothe pain
- Perfect for medical storage and transport applications

### **Quiet Night™ sleep mode sets new standard for "quiet" operation**

Patient care and comfort are paramount. That's why we've added Quiet Night sleep mode to our new Symphony Plus series. Quiet Night reduces ice machine cycling, especially at night when patients are sleeping.

## Delivers more sanitary features that support patient safety

### Faster, simpler cleaning and maintenance

- New semi-automatic ice machine cleaning and sanitizing process reduces preventive maintenance time to less than 1 hour (50 to 75% reduction)

### Self-flushing

- New automatic self-flushing removes mineral-laden impurities for better-tasting ice, less maintenance and increased reliability

### Antimicrobial product protection<sup>1</sup>

Symphony Plus components are treated with Agion<sup>®</sup> antimicrobial product protection, a naturally occurring, silver-based technology to inhibit microbial growth.

The silver in Agion disrupts the cell functions of bacteria, viruses, yeast, molds, and fungi, inhibiting microbial growth on treated surfaces that come in contact with the ice and water.

<sup>1</sup>Disclaimer: Antimicrobial protection is limited to the treated components and does not treat water or ice.



### Sanitary dispense

Sanitation is critical; that's why Follett provides SensorSAFE™ infrared dispensing technology

- Eliminates contact between the container and the dispenser
- Reduces the risk of cross-contamination

### Complete water filter systems

Available Follett water filter systems are NSF-listed and deliver clean ice and water for healthcare

- Remove parasitic cysts and dirt as small as 0.5 micron
- Dramatically reduce scale build-up
- Lengthen the interval between preventive maintenance and extend machine life
- Fit below standard counters for quick and easy cartridge replacement

Two types of filter systems are available

- Carbon filtration to remove chlorine, off tastes and odors
- Carbonless filtration to retain disinfection agents in municipal water supply





## Provides long-term reliability and ease of service

- Industry-exclusive module design allows the ice machine to be removed from its cabinet, making parts easily accessible and reducing service times
- One module now fits all 25 and 50 Series countertop and freestanding Symphony Plus and Symphony™ dispensers shipped after March 2001
- A spare ice machine module eliminates downtime by simply changing out a module whenever service is needed
- The ability to replace only the ice machine module
  - doubles or triples the life of the dispenser
  - saves significant costs compared to replacing the entire dispenser
  - reduces the number of parts to inventory
- Key ice machine parts are common for all Symphony Plus models
- Intuitive, easy-to-access control board with LED diagnostic display simplifies cleaning, maintenance and troubleshooting.



## Built to last

Follett builds reliability into every unit, ensuring solid performance

- Stainless steel frame and cabinet provide exceptional durability
- Industry-exclusive stainless steel jacketed evaporator maximizes heat transfer efficiency and ice-making capacity
- Corrosion-resistant components stand up to the most aggressive water
- 15-year service part support after production ceases for discontinued models assures long service life

## Reduces energy and water consumption



Follett equipment can save significant energy over the life of the equipment and minimize impact to the environment

- Follett's ice and water dispensers use up to 40% less water and 20% less energy than comparably sized cube-type ice dispensers



# The new high-performance Symphony Plus series

- Wide range of configurations to meet the needs of virtually any healthcare application
- Storage capacities of 5, 11 and 23 kg (12, 25 and 50 lb)
- All dispensers produce up to 186 kg/day (410 lb/day) of patient-preferred Chewblet ice
- Customer-valued options and accessories: infrared SensorSAFE dispensing, base stands for countertop units and water filter systems

	Countertop with internal ice machine	Freestanding
<p><b>12 Series</b> 5 kg storage 40.6 cm wide (12 lb, 16.00")</p>	<p>C/E12CI425A</p> 	<p>C/E12CI425A with base stand accessory</p> 
<p><b>25 and 50 Series</b></p> <p><b>25 Series</b> 11 kg storage 53.3 cm wide (25 lb, 21.00")</p> <p><b>50 Series</b> 23 kg storage 53.3 cm wide (50 lb, 21.00")</p>	<p>C/E25CI425A C/E50CI425A</p> 	<p>C/E25CI425A C/E50CI425A with base stand accessory</p> 

## A size that's right for your facility

- Up to 20 beds ..... 12 Series  
 20 to 35 beds ..... 25 Series  
 More than 35 beds ..... 50 Series

# Proven quality and service

- Follett continues to set the standards for quality and support by managing every aspect of production and regularly updating our facility with state-of-the-art equipment and processes
- Assembled in Easton, Pennsylvania, every Symphony Plus ice and water dispenser must pass several performance tests and a multi-point inspection. Plus, each unit is covered by the industry's best warranty – Follett's Total Program of Service and Support:
  - Three-year parts and labor on entire machine; five-year parts on compressor parts
  - Free technical service seminars, videos and service manuals



## Ice machines

Follett offers a broad line of modular and self-contained Chewblet and flake ice machines to meet the needs of your facility

Top mount or RIDE ice delivery of Chewblet ice to most beverage dispensers



Top mount Chewblet and flake ice machines on Follett bins. Gravity dispense bins available.



Undercounter Chewblet and flake ice machines



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Form #8020  
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